

Pricing Schedule

The following schedule sets out our standard pricing for individuals on a Home Care Package. If you're not on a Home Care Package, we'd still love to work with you; the care and package management fees below won't apply, but there may be a negotiated additional fee if you're needing ongoing care coordination.

Hourly support rates

Type of support	Standard hours	Non-standard hours	Saturday	Sunday	Public holiday
Around the house Personal care Life admin					
Keeping on the move Staying connected Meals and food Respite & emergency care	\$45	\$50	\$64	\$80	\$95
Nursing	\$88	\$123	\$123	\$158	\$180

Care management fee

		Level 1 Package	Level 2 Package	Level 3 Package	Level 4 Package
This is 15% of your package funds, which goes towards working with you to coordinate your care.	Cost per fortnight	\$51	\$89	\$194	\$294
	Avg. hours per fortnight	1	1.5	3	4

Package management fee

		Level 1 Package	Level 2 Package	Level 3 Package	Level 4 Package
We take 5% of your package for this, which covers the cost of administering funds, monitoring your budget and preparing your monthly statements.	Cost per fortnight	\$17	\$30	\$65	\$98

We do not charge an exit fee for moving your package to another provider, and we do not charge a basic daily care fee.

Other service costs

If you need other services beyond the common services outlined in the table above (e.g. delivered meals, allied health, home modifications, assistive technology, medical supplies, etc), we can help you arrange these at the price quoted by the chosen provider or supplier. We'll make sure you receive a quote and approve these providers prior to engaging the additional services. We do not charge an additional fee to connect you with these services beyond our care management fee.

Transport

When you're transported by one of our staff members as part of your service (e.g. a Helper driving you to do the shopping), we charge \$1.00 per km travelled. If you're using a transport service such as a taxi as part of your package, this will be charged at the rate charged by the driving provider.

Meals

These are charged as quoted by the chosen meals provider. You will be required to cover the food component cost of your meal, as unfortunately your home care package can only cover the preparation and delivery of the meal. This food cost will be quoted by the meal provider.

Sleepover

Type of support	Week day	Saturday	Sunday	Public holiday
Sleepover (no active support required)	\$120 per night	\$170 per night	\$220 per night	\$270 per night
Sleepover (with active support required)	Flat rate above plus \$75 per hour of active support required	Flat rate above plus \$95 per hour of active support required	Flat rate above plus \$100 per hour of active support required	Flat rate above plus \$100 per hour of active support required
Full day care (8-hour block)	\$300 per day	\$430 per day	\$570 per day	\$700 per day

Home care pricing can be pretty confusing, we know, so if you've got questions, please give us a ring on **(03) 9070 4746**.